

2021



# **LOCAL FIRE AND RESCUE PLAN**

WEST DUNBARTONSHIRE

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## Foreword

Welcome to the Scottish Fire and Rescue Service (SFRS) Local Fire and Rescue Plan for West Dunbartonshire. I am extremely proud to support this ambitious plan, which highlights a collective interest and focus on enhancing community safety.

West Dunbartonshire Council is a key partner of SFRS and I am pleased that the aim of this plan outlines a vision of working together with the wider community planning partnership to do all we can to ensure the safety and wellbeing of our residents and communities.

Our organisations have a strong history of partnership working and collaboration, and this has been underpinned by a common understanding and recognition that community safety must be at the heart of successful and resilient communities.

Over the years, we have seen SFRS become more and more involved in work being undertaken to support our vulnerable citizens in the widest sense, including through our Housing and Communities committee, of which I am Convener. It goes without saying then that the Council shares and supports the priorities set out in this plan and welcomes the localised view it details, turning national guidance into actions which are relevant to and will have a positive impact upon our residents. I look forward to further developing these positive relationships and working together to continue delivering approaches which will have community safety benefits for all.

**Councillor Diane Docherty**  
**Convener of Housing and Communities**

## Introduction

Welcome to the Scottish Fire and Rescue Service (SFRS) Local Fire and Rescue Plan for West Dunbartonshire. This Plan has been developed to support the delivery of agreed local outcomes for West Dunbartonshire's communities in conjunction with the national priorities contained within the SFRS Strategic Plan 2016 – 2019. With the ambition of working in partnership with community planning partners to improve community safety, enhance the well-being of those living in, commuting to and/or utilising West Dunbartonshire whilst tackling issues of social inequality, this Plan will set out our priorities in order to support this ambition. This Local Fire and Rescue Plan supports the West Dunbartonshire Community Planning Partnership's (CPP) Local Outcomes Improvement Plan (LOIP) 2017-2027.

This plan sets out my priorities and objectives for the SFRS within the West Dunbartonshire Local Area for 2020 and beyond, and allows Local Authority partners to scrutinise the performance outcomes of these priorities. SFRS will work closely with partners in West Dunbartonshire to ensure we are all "Working together for a safer Scotland" through targeting the risks to our communities at a local level.

As a public service organisation and as a member of the CPP, SFRS recognises that the diverse demographics of our society are changing which will challenge us to continually improve how we deliver our services to our communities. This Plan focuses on those areas of risk and demand in order to maximise the potential to work in partnership. By using our capacity flexibly, more effectively and innovatively, we can ensure that we direct our resources to the greatest points of need within our communities to protect those most at risk and harm. The demands placed upon the SFRS to respond to a wide variety of incidents challenges us to ensure our personnel acquire and maintain a range of skills to enable us to respond to emergencies. Through the identification and the management of risks within the area, we will continue to prepare for these responses. However, we recognise on many occasions this demand can be reduced through effective engagement and intervention measures and through our on-going involvement with local community safety groups in the West Dunbartonshire Local Authority area, we will continue to develop our understanding of local needs and proactively seek out consultation opportunities with all sections of the community. Using this approach, we will ensure that the services we deliver are driven by consultation, in line with public expectations and will help build strong, safe and resilient communities.

Early in 2020 we faced an unprecedented challenge in the form of a global pandemic. In response to the COVID-19 outbreak, we dramatically changed how we worked so that we could continue to deliver an emergency service whilst keeping our staff and the public safe.

The pandemic is expected to have a lasting effect on society and this will change the way in which we deliver services in the long-term. The full implications are not yet known and this makes it difficult to make any far-reaching plans with certainty. As such we will keep the priorities of this Plan under regular review to ensure that it remains relevant and appropriate.

**Joe McKay**  
**Local Senior Officer**

## National Context

Scottish Ministers set out their specific expectations for the Scottish Fire and Rescue Service in the Fire and Rescue Framework for Scotland 2016. This provides the outline we should follow to ensure our resources and activities are aligned with the Scottish Government's Purpose and national outcomes.

Our [Strategic Plan 2019-22](#) has been designed to meet these national expectations. Set against a complex and evolving backdrop our Strategic Plan encapsulates our mission, values and our strategic outcomes and objectives. To ensure we can prevent the worst from happening and to be



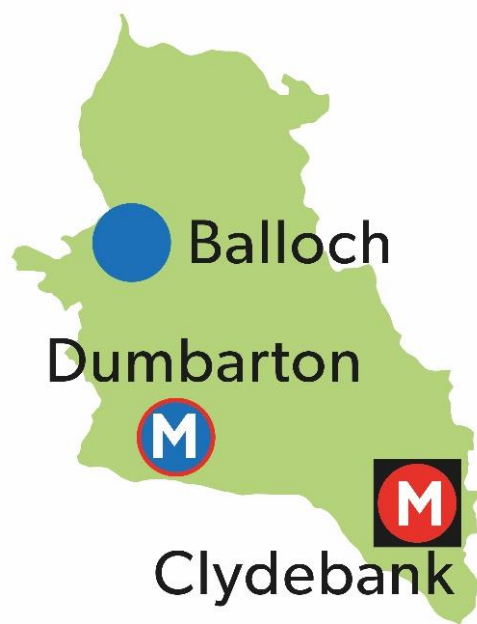
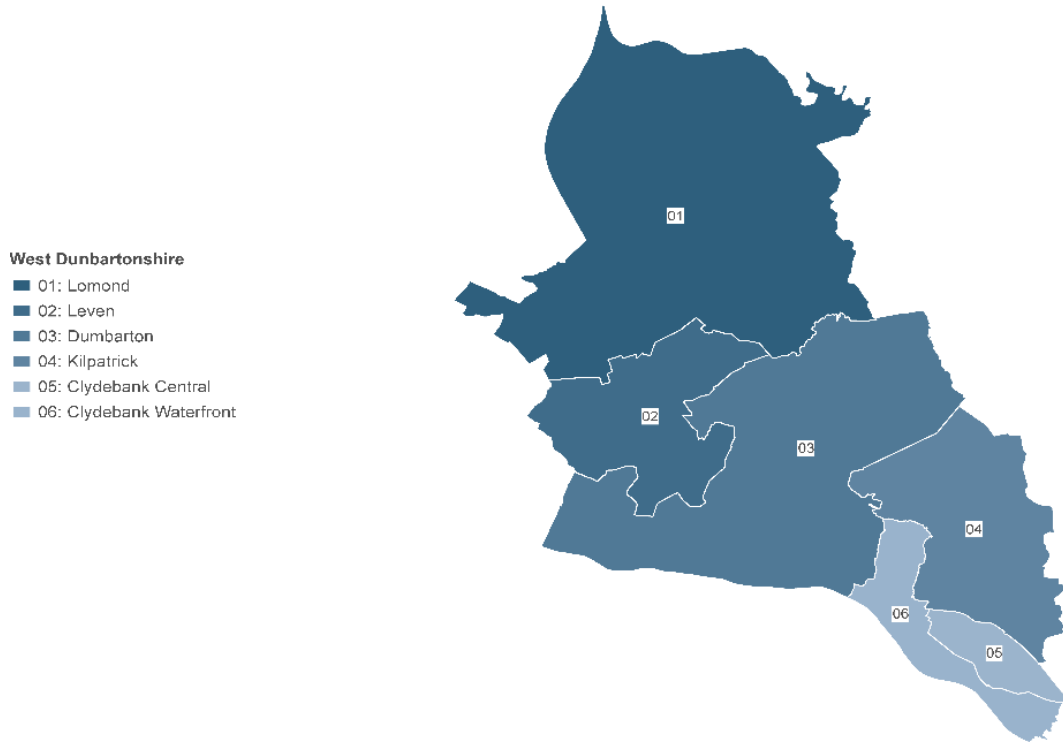
fully prepared to respond should we be called, we need to be aware of any newly developing and/or changing risks which threaten the safety of communities or the workforce. When developing our most recent plan, cognisance was given to: our changing population and the forecasted rise in over 75s; doing what we can to balance social and economic inequality; climate change and the devastating impact the inclement weather can have on peoples' lives and livelihoods; and the threat of terrorism.

Our Strategic Plan is supported by a three-year Strategic Plan Programme which provides details on all the activities we intend to carry out to successfully achieve our ambitions. The Programme informs our Annual Operating Plan, which provides specific detail on the actions we carry out each year, and from which our performance is scrutinised.

This Plan is a statutory Local Fire and Rescue Plan. It sets local direction to meet the strategic outcomes and objectives outlined above. It also demonstrates how we will contribute to Community Planning Partnerships (CPPs).

# Local Context

The current population of West Dunbartonshire, which is around 89,500 and constitutes 1.7% of the total number of persons living in Scotland, is predicted to decrease, while the population in Scotland is expected to increase by 2037. Whilst the overall population within West Dunbartonshire decreases, the demographical aspect of the area suggests a projected increase in elderly residents over 75 and decrease of 15% of children under sixteen.



**SCOTTISH FIRE AND RESCUE SERVICE**  
SERVICE DELIVERY AREA WEST

**WEST DUNBARTONSHIRE**

KEY	
LSO HQ	■
Wholetime	●
Wholetime & RDS	●
RDS	●
Volunteer	⚡

\*M\* on a station symbol denotes a municipal station.



To enable the SFRS to plan and deliver on a proactive and reactive basis, it is important to understand where and how demand for Fire and Rescue resources may arise in the short, medium and longer term. As a Local Authority area, West Dunbartonshire is constituted by six multi-member electoral wards covering mainly urban areas within a rural setting over approximately 159 square km. Emergency response within the Local Authority area is provided from three locations comprising of two Wholtime stations (permanently crewed) and one station which operates on an 'On Call' basis.

Review of operational activity across West Dunbartonshire in last 3 years (2016-19) indicates a decrease in overall activity levels over the time period. In terms of fire related activity, accidental dwelling fires have remained moderately static however the current trend is showing a very slight decrease. The provision of early warning has contributed significantly to reducing the severity of fires within the home with the predominant number of these incidents being dealt with in their initial stages. We will continue to work with our partners within West Dunbartonshire to improve the safety of communities. The continued targeting of our most at risk from unintentional harm and an increase in Home Fire Safety Visits (HFSV) has led to this decrease.

Within West Dunbartonshire Non-fatal fire casualty rates have remained comparatively static over a three-year period and unfortunately, we also had 2 fire fatalities during this period. The majority of the recorded fire casualties for the area have not been required to attend hospital. However, a predominant number of those recorded fire casualties who did attend hospital, were deemed to have sustained only very slight injuries.

Non-Domestic fires including deliberate fire setting, on average, accounts for just 1 in 35 operational responses and trend analysis indicates an increase in levels of this activity type over the last three years. Analysis identifies deliberate fire setting is occurring on an ongoing basis, although peak activity has been identified in the same periods each year.

Whilst attendances at non-fire related emergency incidents on average account for around 14% of operational mobilisations, the number of fatalities and casualties are notably higher than fire related injuries (fatal and non-fatal). Furthermore, the majority of non-fire emergency casualties (non-fatal) are as a result of road traffic collisions within West Dunbartonshire. Another emerging trend has been identified in those persons requiring assistance from other organisations, which results in support being requested from the SFRS in the form of forcing entry into premises to render assistance to occupants or the provision of first responder (medical) assistance.

Whilst many incidents within West Dunbartonshire are as a result of a confirmed genuine emergency, 46% of all emergency responses made by the SFRS turn out to be false alarms. These alarms may be as a result of a genuine belief that a fire is occurring which subsequently is confirmed not to be the case or through malicious activity resulting in a report of fire being made knowing this report is false in its nature. There are also a number of warnings of fire generated by fire alarm systems which, following an attendance and investigation, turn out to be false in their origin. Currently attendances to premises which generate these false signals account for 58% of all emergency responses to fire alarm systems within West Dunbartonshire resulting in disruption to those within the premises in which the alarm activates and also to the SFRS who, on many occasions, are diverted from other activities to attend these incidents.

Reducing service demand, whilst developing the role of the SFRS as part of the ongoing process of Public Service Reform, presents both challenges and opportunities for us to become more integrated in the Community Planning Partnership environment. The introduction of the Community Empowerment (Scotland) Act 2015 resulted in the development of West Dunbartonshire's Local Outcome Improvement Plan through a process of locality planning which is designed to deliver local outcomes that make a positive contribution across West Dunbartonshire's communities and to reduce inequalities. In developing this Local Fire and Rescue Plan, the SFRS will seek to ensure its activities compliment and support the locality



planning process. With the development of the Local Community Justice Strategy, following the introduction of the Community Justice (Scotland) Act 2016, the SFRS will ensure, as a partner within the Community Justice Authority, its resources contribute to support the delivery of the local justice strategy.

The delivery of shared outcomes is embedded within West Dunbartonshire through its range of community planning approaches. West Dunbartonshire's Community Planning Partnership is committed to the delivery of its vision of *"A prosperous West Dunbartonshire recognised as a dynamic area within a successful Scotland"*.

Through the development of its Local Outcome Improvement Plans and associated key strategic priorities focused on Economy and Skills, Safer Communities and Wellbeing, the SFRS takes an active role in the delivery of these priorities and their intended outcomes through participation and engagement across the partnership arena. Only by working in partnership will all services fully deliver governance arrangements, statutory duties utilising all staff and volunteers to their full potential. Partnership working is something we do very well in West Dunbartonshire and all involved will get a lot out of the partnership and working together. Every level of the CPP needs to have the right people. Being a member of the CPP does require time and commitment - both as an individual and as a representative of a member organisation - and there are expectations of each organisation to deliver for our communities. The overarching purpose of our work as a Partnership is securing economic success through a growing population – reinforcing the clear message that West Dunbartonshire is a great place to live, work, learn, visit, invest, do business and more. It's a message that Community Planning Partners quite simply live and breathe in practice, too – we all carry out our core business and deliver our essential services in West Dunbartonshire, and we depend on its success as much as everyone else who lives and works here.

SFRS has participated in the development of West Dunbartonshire Local Outcome Improvement Plan and its five outcomes:

1. Our local economy is flourishing
2. Our adults and older residents are supported to remain independent
3. Our children and young people are nurtured
4. Our residents are empowered
5. Our communities are safe



*Members of the Youth Volunteer Scheme based at Dumbarton Community Fire Station during the launch at National Training Centre Cambuslang.*

## Performance Scrutiny

Overseeing the performance of the SFRS at local level is the responsibility of West Dunbartonshire *Policy, Review and Scrutiny Committee*. Within this forum the Committee undertakes the process of scrutiny to monitor progress against the priorities within West Dunbartonshire's Local Fire and Rescue Plan and it also engages with the Local Senior Officer in matters arising on a regional or national basis.

# Local Priorities

In identifying the priorities for this Plan (listed below), we engaged with communities and stakeholders in West Dunbartonshire. The engagement process involved asking the views of citizens in relation to what the SFRS priorities should be within the local area, what additional work SFRS should undertake and asking if SFRS should target those most at risk. This proved valuable in ensuring that the services SFRS delivers meets the needs and expectations of the local community.

- Priority 1. Domestic Fire Safety**
- Priority 2. Unintentional Harm and Injury**
- Priority 3. Deliberate Fire Setting**
- Priority 4. Non-Domestic Fire Safety**
- Priority 5. Unwanted Fire Alarm Signals**
- Priority 6. Operational Resilience and Preparedness**

SFRS Local Area Plan Priorities	Priority 1 Domestic Fire Safety	Priority 2 Unintentional Harm and Injury	Priority 3 Deliberate Fire Setting	Priority 4 Non - Domestic Fire Safety	Priority 5 UFAS	Priority 6 Ops Resilience & Preparedness
LOIP Outcomes						
<b>Outcome 1</b> Our local economy is flourishing		✓				✓
<b>Outcome 2</b> Our adults and older residents are supported to remain independent	✓	✓	✓	✓	✓	✓
<b>Outcome 3</b> Our children and young people are nurtured	✓	✓	✓			✓
<b>Outcome 4</b> Our residents are empowered	✓	✓	✓			✓
<b>Outcome 5</b> Our communities are safe	✓	✓	✓	✓	✓	✓

## 1. Domestic Fire Safety

Fire safety within the home is a key prevention strategy for the SFRS as the consequence of fires within the home can result in a range of impacts on individuals, families, social landlords and communities. For organisations the requirement to respond, intervene and deal with the aftermath of domestic fires places demand on their resources. To reduce this demand, it is essential that any approaches to prevention are evidenced-based to maximise and focus resources in order to make the biggest impact and to safeguard those most at risk of fire. This Local Fire and Rescue Plan supports the West Dunbartonshire Community Planning Partnership's (CPP) Local Outcomes Improvement Plan (LOIP) 2017-2027.

Analysis of accidental dwelling fire data identifies cooking activities as the most common cause of fires within the home in West Dunbartonshire and also the most prevalent cause where fire related injuries are sustained by occupants. Falling asleep and distraction have been identified as the main contributory factors where accidental dwelling fires and/or injuries occur. Those who are deemed at risk from fire may also have other vulnerabilities and impairments due to age, health or mobility reasons such as long-term limiting illness and other socio-demographic factors, however they may also be receiving support from other partners. The scope therefore exists to work more closely together to protect those most at risk from fire through effective information sharing.

In order to reduce the potential for fires from occurring, influencing positive change in occupant behaviours through raising fire safety awareness will be at the forefront of our preventative activities. By increasing the ownership of working smoke detection, the means of giving early warning of fire will also contribute to mitigating the severity of fires and fire related injuries within the home. By using assistive technology such as 'Telecare', the opportunity exists to further enhance the safety of those who are at risk from fire.

**We will seek to reduce accidental dwelling fires and fire related injuries within the home by:**

- *Promoting and undertaking Home Fire Safety Visits to those deemed at risk from fire*
- *Working with our partners in West Dunbartonshire to share information where fire risks within the home have been identified and to provide solutions to protect those who are at risk*
- *Focusing engagement activities in those areas where service demand has been identified*
- *Supporting the provision of assistive technology within the home to increase occupant safety.*

**We will monitor our progress in promoting our Domestic Safety Strategy by:**

- *Reviewing the number of accidental dwelling fires and their severity*
- *Reviewing the number and the severity of fatal and non-fatal fire related injuries*
- *Increasing the presence of working smoke/heat detection within homes affected by fire.*

**By achieving a reduction in the frequency and severity of accidental dwelling fires and fire related injuries we will:**

- *Support the safety and well-being of West Dunbartonshire residents*
- *Support the independent living of vulnerable members within our communities*
- *Reduce the social and economic cost of fires and fire related injuries*
- *Reduce demand on the SFRS and its partners.*

## 2. Unintentional Harm and Injury

It is not uncommon for those at risk from fire to also be at risk from other types of accident/injury within the home, in particular, those arising from slips, trips and falls. Requests to the SFRS to provide aid and assistance directly through a first responder role or to provide support to other agencies when attending these types of incidents are increasing. Analysis of incident data indicates that falls are a common cause of accidental deaths and injuries and these account for a significant proportion of admissions to hospital. Those persons injured through falls may often be affected by other medical conditions such as dementia. The SFRS has a role to play in contributing to the protection of those at risk from injury and harm within the home. Through operational attendances and delivery of Home Fire Safety Visits, we have the opportunity to identify those at risk and through an assessment of such risk, refer individuals to partner organisations for additional support.

Out with the domestic environment, the SFRS respond to a range of non-fire related emergencies. Of these the most common incident type within West Dunbartonshire is attendances at Road Traffic Collisions (RTCs), resulting in the majority of non-fire related injuries, flooding or assisting other partner agencies. A collective approach is required amongst community planning partners to support risk reduction measures. As a partner, the SFRS will support a variety of initiatives in response to these types of incident across West Dunbartonshire. To maximise impact and safety within our communities our resources are continually reviewed to ensure they are situated in the correct locations.

Almost 3,500 people in Scotland undergo attempted resuscitation each year after an out-of-hospital cardiac arrest (OHCA), with only one in twenty survive an OHCA and return home. By undertaking a role in emergency medical response, firefighters can play a vital role in the survival rate for people suffering and surviving a cardiac arrest, increasing the overall number of survivors with those incidents attended by SFRS crews.

SFRS education programmes will focus on two main areas:

- The Curriculum for Excellence part of the programme delivered by teachers.
- Specific school programmes delivered by specialist trained staff and operational crews, in conjunction with partner agencies. Engagement activities such as: awareness briefs (bonfire), RTC awareness, Fireskills, CPR and mentoring.



*Photograph: pre-Covid-19*

**We will seek to reduce the impact of unintentional injury and harm by:**

- *Utilising our Home Fire Safety Visit programme to assess for non-fire related risk and refer those deemed at risk from injury and harm to partners to provide additional support.*
- *Raising awareness of Fire and Rescue Service personnel as to those factors that increase the risk of unintentional injury or harm.*
- *Working in partnership to deliver targeted Road Safety Programmes to young drivers.*
- *Focusing resources where demand has been identified and deliver key safety messages.*
- *Reducing the amount of people impacted by Out of Hospital Cardiac Arrests.*

**We will monitor the effectiveness of our intervention strategies by:**

- *Reviewing the number of requests for assistance from other agencies and for the provision of medical and first responder support.*
- *Reviewing the number of attendances at RTCs and the frequency and severity of injuries arising from RTCs.*
- *Reviewing the number of other non-fire related emergencies and the frequency and severity of injuries arising from these incidents.*

**By achieving a reduction in the frequency and severity of unintentional harm and injuries we will:**

- *Reduce the social and economic cost of unintentional harm and injury.*
- *Support vulnerable members within our communities to live independently within their communities.*
- *Ensure the safety and well-being of those living, working and visiting West Dunbartonshire.*

### **3. Deliberate Fire Setting**

Deliberate fire setting accounts for 31% of all operational incidents within West Dunbartonshire and takes various forms. Whilst a small proportion involve occupied buildings, vehicles and outdoor structures (primary fires), the preponderance of deliberate fires are classed as secondary in nature and on most occasions occur in an outdoor location.

Analysis of incident data identifies deliberate secondary fires occurring throughout the year, however peak activity is noted in the spring time, during the bonfire season and when prolonged periods of dry weather arise. Deliberate fire setting is regarded as anti-social behaviour and is also criminal in nature. These acts can lead to serious consequences such as personal injury, injury to others, damage to property and the environment. Dealing with instances of deliberate fire setting also diverts Fire and Rescue resources from other meaningful activities.

Working in partnership, we will seek to combine our information to identify those parts of our communities that are being affected by anti-social behaviour in order to reduce such instances whilst tackling the underlying causes of such behaviour. On occasion, the SFRS will work with Police Scotland to investigate deliberate fire setting to determine the cause and, if possible, those responsible for such acts. Diversionary and engagement activity is regarded as an important approach in tackling anti-social behaviour and will continue to be part of our approach to raise awareness of the impact of this unwanted activity.

#### **We will seek to reduce the instances of fire related anti-social behaviour by:**

- *Identifying those parts of West Dunbartonshire communities affected by deliberate fire setting to share this information with our partners.*
- *Utilising our Young Firefighters, Fireskills, Firesetters and school's education programmes to raise awareness of the impact of fire related anti-social behaviour.*
- *Working with partners to develop joint strategies to reduce the risk posed by deliberate fire setting and to mitigate its impacts.*

#### **We will monitor the effectiveness of reducing fire related anti-social behaviour by:**

- *Reviewing and reducing the number and type of deliberate fire setting incidents within West Dunbartonshire.*
- *Evaluating the effectiveness of our Youth Engagement Programmes.*

#### **By achieving a reduction in fire related anti-social behaviour, we will:**

- *Enable the SFRS to divert resources towards other community based activities*
- *Protect the natural and built environments.*
- *Support the promotion of active and responsible citizenship across West Dunbartonshire communities.*
- *Support our communities in feeling safe from crime, disorder and danger.*



#### **4. Non-Domestic Fire Safety**

In general, all workplaces and business are classed as non-domestic premises and as such come within the scope of Part 3 of the Fire (Scotland) Act 2005 (the Act) which places duties on persons responsible for these premises to comply with the Act and its associated regulations. The SFRS has a statutory duty to promote fire safety and where required enforce compliance with fire safety legislation. To discharge this duty and to secure compliance, the SFRS has adopted an approach utilising advice, education and where required formal enforcement powers.

Given the variety of premises which come within the scope of the Act, the SFRS has developed a fire safety enforcement framework which is based on the principal of risk combined with historical fire data across occupancy groups to create the fire safety audit programme. Those premises which present a higher degree of risk from fire are subject to regular fire safety audits to verify compliance.

The occurrence of fire in non-domestic premises can have a devastating impact on business, employment, the provision of critical services and also our heritage. Evidence suggests that premises affected by a serious fire experience a high failure rate. The SFRS will undertake its audit programme to support West Dunbartonshire's ambition to grow its economy during this challenging period of economic recovery and seek to safeguard its culture, heritage and continuation of employment opportunities.

#### **We will seek to reduce the instances of fires within non-domestic property by:**

- *Undertaking our Fire Safety Audit Programme in accordance with the SFRS Fire Safety Enforcement Framework.*
- *Engaging with duty holders to promote responsible fire safety management of premises that come under the auspices of Part 3 of the Fire (Scotland) Act 2005.*
- *Working in partnership to ensure the appropriate provision of fire safety standards are incorporated in new premises under construction or premises undergoing material changes.*
- *Working in partnership with other enforcement agencies and organisations to support legislative compliance.*

#### **We will monitor the effectiveness of reducing fires in non-domestic premises by:**

- *Reviewing and reducing the number of fires in non-domestic premises and the type of premises involved in fire.*
- *Reviewing the number and types of Fire Safety Audits carried out across West Dunbartonshire.*
- *Reviewing the outcome of Fire Safety Audits carried out in non-domestic premises.*

#### **By achieving a reduction in fires within non-domestic premises we will:**

- *Enable the industrial, commercial and service sector to maintain business continuity and employment across West Dunbartonshire*
- *Reduce the potential for loss of life and injury*
- *Protect West Dunbartonshire culture and heritage*
- *Protect the natural and built environments and reduce the impact of fire on our communities.*

## 5. Unwanted Fire Alarm Signals

Fire protection within premises can be viewed as a holistic approach for the purposes of safeguarding life and/or property by inhibiting, growth and spread of fire. The design and use of premises will influence the extent of the fire protection required to be incorporated within it. In developing a Fire Protection Strategy for the various premises types and for that strategy to be successful, a key component is the provision of early warning of fire. The provision of early warning enables those within premises sufficient time for them to exit the building to a place of safety in the event of fire.

Whilst a small number of fire alarm signals generated are due to confirmed fire conditions being present, there are an even greater number of signals generated which when investigated have occurred when no fire conditions have been present. On such occasions these are known as 'Unwanted Fire Alarm Signals' (UFAS) which is defined as '*An event which has required an operational attendance by the Fire and Rescue Service due to the unwanted actuation of a fire alarm system*'. On these instances the signal may originate from a monitoring/call centre as a result of an automatic activation of the fire alarm system or a person activating the fire alarm system either maliciously or with good intentions believing a fire was occurring within a non-domestic premises.

The impact of responding to UFAS incidents causes disruption to the total working environment of the premises and to the range of activities the SFRS undertake. Unnecessary blue light journeys, whilst responding to UFAS incidents, create additional risks and hazards to Firefighters and to the public and also have a detrimental impact on the environment through the generation of additional carbon emissions. Active and positive engagement with occupiers to take responsibility in limiting the number of UFAS incidents within their premises is integral to reducing these impacts.

### **We will seek to reduce the instances of Unwanted Fire Alarms Signals by:**

- *Investigating every cause of alarm and engaging with those responsible for fire warning systems following an operational attendance at a UFAS incident.*
- *Analysing our UFAS attendances at those premises that give cause to frequent generation of false alarms to identify trends and support occupiers to develop Demand Reduction Plans.*
- *Instigating where required, formal fire safety enforcement measures to ensure appropriate demand reduction action is taken by those responsible for premises generating unacceptable levels of false alarms.*

### **We will monitor the effectiveness of mobilising to Unwanted Fire Alarms Signals by:**

- *Reviewing the number of attendances at non-domestic premises and the type of premises generating Unwanted Fire Alarm Signals across West Dunbartonshire.*
- *Evaluating the outcomes of occupier's Demand Reduction Plans to review progress and identify and share good practice.*
- *Reviewing our attendances at UFAS incidents to ensure our attendances are based on an assessment of risk and demand.*

### **By achieving a reduction in Unwanted Fire Alarms Signals we will:**

- *Minimise the disruption to business and service continuity across West Dunbartonshire.*
- *Increase the capacity of the Fire and Rescue Service to carry out other activities.*
- *Reduce the risk to Firefighters and public whilst responding to UFAS incidents.*

## 6. Operational Resilience and Preparedness

The Fire (Scotland) Act 2005 and the Fire (Additional Function) (Scotland) Order 2005 defines the duties and responsibilities for the SFRS in relation to responding to emergencies. It is essential that our Firefighters possess the skills, knowledge and expertise to enable them to respond efficiently and effectively to incidents which, by their nature, can be varied in both their type and complexity.

It is important that our Firefighters understand the risks across their communities to ensure the level of risk is matched by an appropriate level of operational response. In gathering this knowledge, appropriate training can be carried out to safeguard Firefighter safety and to ensure any such response results in an effective and efficient deployment of our resources.

There will also be occasions whereby the nature of an emergency will require a combined operational response by emergency services and other organisations in order to deal with such a significant and/or major event. To ensure a co-ordinated response occurs, additional duties are placed upon the SFRS under the Civil Contingencies Act 2004 to prepare for and be able to respond to and deal with major emergencies. The scope of such preparations may include responding to adverse weather events, natural disasters, pandemics, chemical incidents or major transport incidents. The threat of terrorism also compels the SFRS to ensure that it can also respond alongside other partner agencies should such an event occur.

As an emergency responder, the SFRS needs to ensure that it has the capability and the capacity to plan, prepare and respond to major emergencies. Working in partnership at a local and national level, the multi-agency joint approach requires those involved to assess these risks in order to develop appropriate response plans. Following their development, these plans require to be tested in operational preparedness for such events and to support a return to normality when a significant event and subsequent disruption arises.

We recognise the potential for the role of the SFRS to evolve providing scope to further protect those members of our communities from harm in the event of an emergency. Assisting other agencies in emergency situations, such as responding to 'Out of Hospital Cardiac Arrests' is one example where resources can be combined to maximise the potential for positive outcomes for those requiring assistance. Out with emergency responses the opportunity also exists to promote and support community resilience to improve the survivability rates from cardiac arrests through active engagement and education across West Dunbartonshire communities.

### **We will seek to ensure operational response and preparedness within West Dumbarton is maintained by:**

- *Identifying and assessing the risk to our communities through Operational Intelligence gathering.*
- *Undertaking planned training events to support the acquisition and maintenance of skills to provide the capability to respond to emergency incidents.*
- *Reviewing our operational responses to incidents to ensure ongoing Firefighter safety and to ensure the ongoing protection our communities from harm.*
- *Working in partnership to plan, prepare and test our responses to major emergencies*
- *Supporting and promoting the reduction of harm from 'Out of Hospital Cardiac Arrests'.*



**West Dunbartonshire Crews in multi-agency training exercise with Partners**

## Review

To ensure this Local Fire and Rescue Plan remains flexible to emerging local or national priorities a review may be carried out at any time but will be reviewed at least once every three years. A review may also be carried out if the Scottish Minister directs it or if a new Strategic Plan is approved. Following a review, the Local Senior Officer may revise the Plan.

## Contact Us

We are fully committed to continually improving the service we provide to our communities and recognise that to achieve this goal we must listen and respond to the views of the public and our partners.

We use all feedback we receive to monitor our performance and incorporate this information into our planning and governance processes in order to continually improve our service. We are proud that the majority of feedback we receive is positive and we are keen to hear examples of good practice and quality service delivery that exemplifies the standards of service that we strive to provide for the communities of Scotland.

If you have something you would like to share with us or you require additional information, you can get in touch in a number of ways:

Write to:                      Scottish Fire and Rescue Service  
                                     Argyll & Bute, East and West Dunbartonshire Area HQ  
                                     2 Kilbowie Road Clydebank  
                                     G81 6QT

Phone                            01389 385999

Visit our website:        [www.firescotland.gov.uk](http://www.firescotland.gov.uk)

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