

Shaping Our Future Service: Your Say

Questionnaire

Questions marked with an asterisk * are required.

1. About you*

How would you best describe yourself?

(tick the one that best applies)

- SFRS staff – operational
- SFRS staff – support
- Member of the public
- Other emergency service
- Business / commercial sector
- Local authority
- Elected member
- Other public organisation (e.g., NHS)
- Third sector / voluntary organisation
- Community group
- Trade Union / Representative bodies
- Other

2. Our people

Section 2 of the 'Shaping Our Future Service: Your Say' document describes the variety of incidents within SFRS and the different responsibilities we have.

To ensure the highest possible levels of community and firefighter safety, SFRS needs to have firefighter duty systems with the right staffing levels available to attend incidents at the time of day when there is most risk. Do you:

(tick the one that best applies)

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Prefer not to answer

Please use this text box to give us any additional thoughts on this.

3. Service priorities

Section 3 of the 'Shaping Our Future Service: Your Say' document outlines the need for SFRS to change.

From the list below, please select up to four issues that you feel should be priorities for SFRS. Please rank these in order with one being the most important and four being the least important.

Rank number	Statement
	Crews should be based in areas where there is more risk and demand.
	SFRS should have the right resources (i.e. fire appliances) in the right place – based on analysis of risk.
	SFRS should work alongside communities to build resilience and better prepare for significant events, including flooding and wildfire.
	Fire stations should have dignified changing facilities for firefighters.
	Reassurance that any changes won't make me or my family less safe.
	There should be a visible SFRS presence near where I live.
	SFRS should undertake prevention work to protect the most vulnerable in communities.
	SFRS needs to demonstrate best value for public money.
	SFRS should strive to reduce its carbon footprint wherever possible.

4. Investing in change

Section four of the 'Shaping Our Future Service: Your Say' document outlines the need for SFRS to make better use of our resources.

One way we can do this is to work in partnership with other public bodies (e.g. Police Scotland and others) to explore how we can provide better value for the public. Do you:

(tick the one that best applies)

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Prefer not to answer

Please use this text box to give us any additional thoughts on this.

5. Our appliances

Section 5.2 of the 'Shaping Our Future Service: Your Say' document (Changing Where Our Stations and Appliances Are Based) outlines why we need to review where our appliances are located. For communities to be safe, we need to have the right resources in the right place.

SFRS should have fire appliances located based on risk in local communities.

Do you:

(tick the one that best applies)

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Prefer not to answer

Please use this text box to give us any additional thoughts on this.

6. Where we're located

Section 5.2 of the 'Shaping Our Future Service: Your Say' document (Changing Where Our Stations and Appliances Are Based) outlines why we need to review where our fire stations are located. To do this, we must consider how the communities we serve have changed and are continuing to change.

6a) SFRS should have fire stations located based on risk in local communities.

Do you:

(tick the one that best applies)

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Prefer not to answer

Please use this text box to give us any additional thoughts on this.

6b) SFRS should consider sharing premises with partners (e.g., Scottish Ambulance Service, Police Scotland and local authorities) to provide a better service for our communities. Do you:

(tick the one that best applies)

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Prefer not to answer

Please use this text box to give us any additional thoughts on this.

7. Our role in local communities

Our prevention, preparedness and protection work can help reduce the risk of fires and other potentially life-threatening situations. It can also help us better plan for events such as flooding and wildfires.

7a) SFRS should work with community partners (e.g., local authorities, and others) to further reduce these risks. Do you:

(tick the one that best applies)

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Prefer not to answer

Please use this text box to give us any additional thoughts on this.

7b) SFRS should contribute towards Net Zero by, for example, reducing our own carbon emissions. Do you:

(tick the one that best applies)

- Agree strongly
- Agree
- Neither agree nor disagree
- Disagree
- Disagree strongly
- Prefer not to answer

Please use this text box to give us any additional thoughts on this.

8. Consulting with our communities

SFRS may wish to hold a future public consultation on some of the issues detailed below. **Please tell us to what extent you think the public should be consulted on each issue.**

(tick the box under the statement that best applies to each change proposal)

Change proposal	The public should be fully consulted	The public don't need to be consulted but should be informed	The public don't need to be consulted	Unsure
Changes to firefighter role (e.g., to include emergency first aid responder)				
Modernisation /upgrade of a fire station(s)				
Closure of a fire station				
Moving a fire station to a new location				

Change proposal	The public should be fully consulted	The public don't need to be consulted but should be informed	The public don't need to be consulted	Unsure
Permanent removal or relocation of a fire appliance(s)				
Changes to firefighter duty systems				
Sharing locations with other partners (e.g., Police, Ambulance, local authorities.)				
Building a new fire station				

9. Any other comments

Please give us any other comments that SFRS should take into account when considering the future of the Service.

10. Equality monitoring

Why are we asking for equality information?

We collect equality information to help us plan and deliver services as part of our Equality Duties (Equality Act 2010). The information you provide:

- helps us assess and improve our performance.
- helps us to identify and address the needs of our employees and the communities of Scotland.
- ensures we are interacting in a balanced way with people with protected characteristics as defined by the Equality Act (2010).

Do you need to answer every question?

No. The information you provide is voluntary and anonymous, but by answering as many questions as possible, it will give us a better understanding of who we are engaging with and what we need to do to continue to be as inclusive as possible.

Data Protection and Privacy Notice

Scottish Fire and Rescue Service (SFRS) is committed to protecting your personal information. The processing of personal data is covered by the General Data Protection Regulation 2018 and Data Protection Act 2018. Further information on how SFRS will process this data can be found in our [privacy notice](#).

Equality and Diversity

Your age:

(tick the one that best applies)

- Under 16
- 16-25
- 26-40
- 41-55
- 56-70
- Over 70
- Prefer not to say

Your sex

(tick the one that best applies)

- Male
- Female
- Prefer not to say

Do you consider yourself to be trans, or have a trans history?

(e.g., non-binary, trans man, trans woman)

(tick the one that best applies)

- Yes
- No
- Prefer not to say

Your sexual orientation

(tick the one that best applies)

- Heterosexual / Straight
- Gay/Lesbian
- Bi
- Prefer not to say

If you prefer to use another term, please provide this:

Disability

Do you consider yourself to have a disability?

(tick the one that best applies)

- Yes
- No
- Prefer not to say

Care experienced

Do you have experience of having been in care?

(tick the one that best applies)

- Yes
- No
- Prefer not to say

Ethnicity

What is your ethnic group?

(tick the one that best applies)

- Scottish
- Other British
- Irish
- Gypsy / traveller
- Polish
- Roma
- Other white ethnic group
- Pakistani / Scottish Pakistani / British Pakistani
- Indian / Scottish Indian / British Indian
- Chinese / Scottish Chinese / British Chinese
- Black or Caribbean / Scottish Black or Caribbean / British Black or Caribbean
- Arab / Scottish Arab / British Arab
- African / Scottish African / British African

Religion/Faith

What is your religion/faith?

(tick the one that best applies)

- Church of Scotland
- Roman Catholic
- Other Christian
- Jewish
- Muslim
- Sikh
- Hindu
- Buddhist
- Other
- None
- Prefer not to say

Postcode

What is the first part of your postcode?

Please give only the first part of your postcode (e.g., KY12):